FAQs for Prospective Members

I have potential interest in joining. May I speak with a Council member?
- Dominique Duarte (Co-Recruitment Chair) druizduarte@msjc.edu 951-487-3414
- Donnie Tran (Co-Recruitment Chair) dtran@sdccd.edu 619-388-7852
- Reagan Dozier (Co-Program Director) reagen.dozier@portervillecollege.edu 559-791-2271
- Lindsay Laney (Co-Program Director) laneyl@yosemite.edu 209-588-5176

What is STAR-CA: The Tutor Exchange (STAR-CA)?
You can find detail about our mission, history, and the current schedule at:
http://www.star-ca.org/

How many hours do we have to contribute?
Most colleges contribute 5-7 hours per week.

What are the costs?
Currently, your only costs are your supervision time and the cost you spend to pay your tutors. This will remain through June 2025.

What do we need to do to get started?
1. Sign the Participating Institution Agreement (PIA).
2. Identify the subjects, days, and times that your tutors will cover.
3. Put your tutors through training.
4. Make sure STAR-CA is available to all your students via Canvas (in every course). (We'll repurpose the NetTutor link to go to the Pisces landing page, shown on the next page.)

Which administrator signs the PIA? / How did you get them to sign it? / Who is the right person to sign it?
With your NetTutor agreement in place on your campus, STAR-CA is an expansion of online tutoring services utilizing the same Pisces platform. The Participating Institution Agreement (PIA) form is mandatory and can be signed by your Learning Assistance Center Director and/or your Distance Education Coordinator to move forward in joining STAR-CA. It's good practice to consult with your primary administrator to inform them of your online tutoring services expansion for students.

What if we're not a NetTutor partner yet?
It is still possible to join STAR-CA if you are not a NetTutor partner. Contact us to learn more at https://linksystems.atlassian.net/servicedesk/customer/portal/53.

What if our tutors do not use Pisces?
Pisces is the STAR-CA platform, so they will be on Pisces during their STAR-CA scheduled hours.

STAR-CA
The Tutor Exchange

What does the Pisces landing page look like?

PISCES® | Academic Support

Hello, Robert.

Welcome, CA Community College Students! Look for a tutor below, or view available STAR-CA tutors across various subjects. If no STAR-CA tutors are available, look for campus faculty or staff in Pisces.

Pisces

There are **0** groups with faculty or staff available.

You can still access your locker, and if used by your campus, drop off a question/paper or schedule an appointment.

⟳ Refresh

STAR-CA

There are **0** subjects with STAR-CA tutors available.

⟳ Refresh

NetTutor Tutoring Center

If you cannot find help in STAR-CA or Pisces, visit the NetTutor Tutoring Center.

NetTutor Writing Center

Need help with your writing? Drop off a paper or join a live session to get feedback from a writing tutor.

Customer Care

Not sure how to use the system? Read how-to articles or connect with a support tech.

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